



June 18, 2014

**Leanne Sheppard**  
Principal

**Dr. Nancy J. McGinley**  
Superintendent of Schools

**Terri Nichols**  
Associate Superintendent

To Whom It May Concern,

I recently arrived at work at Pinckney Elementary to find our Media Center/ Library flooded. The Media Center, which is the heart of our school, houses approximately 22,000 books, many computers, the entire school's server/network system, and AV equipment.

**Pinckney Elementary School**

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While the Media Specialist and I went into panic mode at the thought of possibly losing most of the Media Center's contents, Mr. Faulling arrived on the scene and assured us that his team could salvage and restore the Media Center. *Clean Masters* responded with a sense of urgency, quickly beginning the water removal and drying process. Mr. Faulling was on the scene each day and personally gave me a daily update on the progress and explained next steps.

Ultimately, *Clean Masters*' timely response and meticulous restoration saved our school thousands of dollars. I extend my appreciation to Mr. Faulling and the entire Clean Masters team.

Sincerely,

Leanne Sheppard